



# Quick Heal MobiSMART

## User Guide

*Version 4.0*

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## Contents

Getting Started.....	4
1. System Requirements.....	4
2. Downloading and Installing Quick Heal MobiSMART .....	4
3. Registering Quick Heal MobiSMART .....	4
Dashboard or the Home Screen.....	6
1. Quick Scan.....	6
2. Security Score.....	6
3. Privacy Score .....	6
4. Recommendations .....	7
5. What's New.....	7
Features .....	8
1. Device Protection.....	8
2. Internet & App Security .....	12
3. Data Protection .....	17
4. Device Optimization.....	18
5. Privacy Protection .....	21
Navigation .....	24
1. Settings.....	24
2. About.....	25
3. License Details.....	26
4. Help & Support.....	26
5. Feedback .....	26

# Getting Started

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To install Quick Heal MobiSMART, ensure that you comply with the following requirements.

## 1. System Requirements

Supported Android Versions: You can install Quick Heal MobiSMART on any of the following Android-supported mobile devices.

- Android 6.0 and later versions.
- Supported Android Screen Resolutions: Supports all Android screens.

## 2. Downloading and Installing Quick Heal MobiSMART

To download and install Quick Heal MobiSMART, follow these steps:

1. Go to the Google Play store.
2. Search for the Quick Heal MobiSMART app.
3. Download and install the Quick Heal MobiSMART app.  
Quick Heal MobiSMART is added to the Apps list on your device.

## 3. Registering Quick Heal MobiSMART

After installation, you must register/activate Quick Heal MobiSMART to use all the features and protect your device

To register MobiSMART, follow these steps:

1. Go to the Apps list on your device and open the **Quick Heal MobiSMART** app.  
The license agreement appears.
2. Tap **Proceed**. The welcome screen appears.
3. Enter your name.
4. Enter your phone number and tap **Send OTP**. Quick Heal verifies your mobile number using the OTP received.
5. Tap **Next**. You are redirected to Protect my device screen.
6. Quick Heal requires access to contacts and phone calls. Tap **GRANT ALL**.
7. You are redirected to Enable protection from fake links/websites screen.
8. Quick Heal requires accessibility permissions to enable security from fake links/websites. Tap **GRANT ACCESS**.

9. On the Accessibility Screen, navigate to Downloaded apps and search for Quick Heal.
10. Enable the toggle button for Quick Heal and tap **Allow** to grant Quick Heal full control of your device.
11. Tap back icon two times. You are redirected to **Connect a Google Account** screen.
12. Select the required Google account and tap NEXT. Further you are asked to Choose a Plan for your device:
  - To purchase via Play Store, select a plan and Tap **PROCEED**. Continue with the instructions to complete the purchase.
  - Tap **USE PRODUCT KEY**, if you already have purchased Quick Heal Product Key from the retailer. Enter the product key.

*Note: Applicable if you have already purchased the license with an existing email account. A license activation screen is displayed with the validity details.*

13. Tap **NEXT** to continue. The Registration Complete screen is displayed.

# Dashboard or the Home Screen

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The dashboard (Home) is displayed when you start the application. You can also reach the dashboard when you tap **Home** icon on any of the feature screens.

The dashboard displays the following options:

## 1. Quick Scan

A quick scan lets you check if any viruses or malware have infected your device app files. Tap Quick Scan to run a scan.

## 2. Security Score

It indicates the level of protection your device has against viruses, malware, and other malicious programs.

*Note:*

*Quick Heal provides you with a list of recommendations that you need to follow to improve your security score. Enable all the recommendations to get a high security score.*

Under security recommendations, you can view status of recommendation:

- If you have not followed a recommendation, a “Get started” status is displayed against that feature.
- If you have already configured the recommendation, a “Completed” status is displayed for that feature.

## 3. Privacy Score

The Quick Heal Privacy score is a measure how safe is your data on your device.

*Note:*

*Quick Heal provides you with a list of recommendations that you need to follow to improve your privacy score. Enable all the recommendations to get a high privacy score.*

Under privacy recommendations, you can view status of all recommendations:

- If you have not followed a recommendation, a “Get started” status is displayed against that feature.
- If you have already configured the recommendation, a “Completed” status is displayed for that feature.

## 4. Recommendations

Dynamic recommendations are visible on your dashboard which indicate the set of actions you need to take to better protect your device. The recommendation cards may display status, action items pending, and important cyber related news.

## 5. What's New

This section keeps you informed about the latest security updates and tips to keep your device secure. We regularly publish new blogs, articles and announcements that keep you one step ahead of the cyber criminals.

Make sure that you are in touch with the latest announcements as they are super handy to be a smart internet individual in today's times.

# Features

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Tap the Features icon to view the all the features available for your device:

Group Name	Feature Name
Device Protection	1. Quick Scan
	2. Deep Scan
	3. Wi-Fi Security
	4. SafePe
	5. Threat Report
Internet & App Security	1. Safe Browsing
	2. Play Store App Advisor
	3. App Lock
Data Protection	1. Intruder Alert
	2. Secure Delete
Device Optimization	1. Device Cleaner
	2. Battery Saver
	3. Screen Time
Privacy Protection	1. Privacy Advisor
	2. Anti-Spyware

All features and their usage are detailed out in the upcoming sections.

## 1. Device Protection

This menu group allows you to protect your device against various threats such as viruses, malware, scam ware etc. To Protect your device here you can run a quick scan, deep scan on the device, check your Wi-Fi security, secure your banking activities, and view threat reports for your device.

### A. Quick Scan

Quick scan enables you to quickly scan all your device apps and files for any threat. If any threat is detected, an appropriate action is recommended that can fix the threat.

To scan your device, follow these steps.

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Protection > Quick Scan**.
3. Tap **Scan** to start scanning.
4. Tap **Stop Scan** if you want to stop the scanning process.



The results of the scan will be available Threats Detected and Apps Scanned count.  
If any threat is detected in an app, an option to select and uninstall the app is displayed.

## B. Deep Scan

Deep Scan helps to scan all the files, folders, and apps on your device and SD card for any possible threats, infections, and vulnerabilities. It is more powerful than Quick Scan as it also checks for any fake apps and anti-keylogger malware installed on your phone that may steal information and confidential data.

If any threat is detected, an appropriate action is recommended that can fix the threat.

To scan your device, follow these steps.

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Protection > Deep Scan**.
3. Tap **Scan**.

Deep scan of your device starts. Ensure that you have granted permission to enable scanning.

You can view two options:

- **Stop Scan:** To stop the scanning process.
- **Scan in the background:** Scan will run automatically in the background, and you can use other features and apps on your device.

If any threat is detected, you can take appropriate action to fix it. To get full information about the threats detected, see [Threat Report](#).

## C. Wi-Fi security

Wi-Fi Security checks if the Wi-Fi that your device is connected to is safe for use.

Wi-Fi Security checks if your network is secure from vulnerabilities and is password protected.

To configure Wi-Fi Security, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Protection > Wi-Fi Security**.
3. Enter the PIN.
4. Toggle the Wi-Fi Security button to enable this feature. After Wi-Fi Security is enabled, it will check if the Wi-Fi network you are connecting to is secure.

## D. SafePe

The SafePe feature protects all your financial apps such as Paytm, Google Pay etc. that you use for financial transactions. It ensures that your payment apps are safe for online shopping, banking, and paying bills.

It performs several checks in the background such as malware infections or unknown security vulnerabilities before making any financial transactions using any app. This ensures your financial data such as credit card, OTP etc., are safe and secure with you.

To configure SafePe, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Protection > SafePe**. Turn on the toggle button to enable SafePe protection.
3. Tap **Add an App**. A list of apps is displayed. Select the app for which you want to enable SafePe protection. You can select multiple apps for SafePe protection.
4. Tap **Add**. The app is added to the protected list and will be scanned every time for any threats on app launch.

*Note: When you install Quick Heal, it automatically adds payment apps into SafePe list and secures the financial transactions.*

## E. Threats Report

Quick Heal generates regular reports that help you gauge the real-time security status of the device.

From threat reports, you can take appropriate action on an infected app or even restore the quarantined files, which you think are useful to you.

Five types of detected threats are available under Threat Reports:

### i. Resolved Threats

The Resolved Threats option displays the list of threats which have been resolved. Once an active threat is resolved from Active Threats list, it is moved to the Resolved Threats list.

To view the resolved threats, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Protection > Threat Reports**. The count for each threat type is displayed.
3. Tap **Resolved Threats**. The list of resolved threats is displayed.

## ii. Active Threats

The Active Threats option displays the list of unresolved threats present in your device.

You can view the list of Active threats and take the appropriate action suggested against each threat to resolve it.

To view Active threats, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Protection > Threat Reports**. The count for each threat type is displayed.
3. Tap **Active Threats**. The list for Active Threats along with its suggested actions is displayed as follows:
  - To remove an application for which an Active Threat is detected, select the application and tap **Uninstall > OK**. The application will be uninstalled from the device.
  - To ignore, tap **Skip**.

## iii. Quarantined Threats

All suspicious files and apps that seem harmful for your device are moved to Quarantined folder. This is a secure environment where suspicious files are locked, and they cannot infect the system. You can always restore or delete these files as per your need.

Quarantined files are automatically deleted after a fixed duration to save your system space.

To restore the files, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Protection > Threat Reports**.
3. In the displayed list, tap **Quarantined Threat**. The list of Quarantined files is displayed.
  - To restore the files, select the check box next to the files, and then tap **Restore**. The files are restored to their original location.
  - To delete the files, tap **Delete**.

## iv. Vulnerable Threats

This option displays the list of vulnerable apps and files detected during the scan. They can infect your system if left unattended.

You can take appropriate action suggested against each threat to protect your device as follows:

- You can uninstall the vulnerable apps.
- In case you feel that file or app is safe to use, you can mark it as trusted. After you trust any app or file, it will be moved to the Trusted Apps section.

To perform actions on vulnerable apps and files, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Protection > Threat Reports**.
3. In the displayed list, tap **Vulnerable Threats**. The list of vulnerable threats is displayed. The following options are displayed:
  - Trust: Tap the Trust option to make the vulnerable app or file as trusted entity.
  - Uninstall: Use this option to uninstall any application.
  - Delete: Use this option to remove the files from the device.

## v. Ignored Threats

The Ignored Threats option displays the list of apps and files that Quick Heal found to be suspicious, but you selected to ignore it from the threats list. It may be because you trust the app or file and consider it safe to use.

Once you ignore any threat from the Active Threat list, they are moved to the Ignored Threat list.

You can select the threat and tap Don't Ignore to move the threat to Active threats.

To view the ignored threats, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Protection > Threat Reports**.
3. In the displayed list, tap **Ignored Threats**. The list of ignored threats is displayed.

## 2. Internet & App Security

Under Internet & App Security, you can configure Internet settings to browse the Internet safely, set locks for apps, and configure Play Store Advisor.

Below settings are available here:

## A. Safe Browsing

Safe Browsing feature blocks all fraud links/websites in your browser that can steal your data, install malware, or harm your device.

These malicious websites can steal your data such as bank details, user credentials, social security information, and passwords if you are not browsing the web safely without the Safe Browsing feature.

To configure Safe Browsing, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Internet & App Security > Safe Browsing**.
3. Tap the toggle button to enable the Safe Browsing feature on the device. Your device is now protected from all fraud links/websites that can harm your device.

*Note: Safe Browsing requires you to grant some specific permissions.*

## B. PlayStore App Advisor

Play Store App advisor protects you from risky apps available on Google Play Store. It automatically scans the app before and after installation from the Play Store and warns you of any risks associated with that app.

To configure App Advisor, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Internet and App Security > PlayStore App Advisor** to enable this feature.

## C. App Lock

App Lock helps you lock any application of your device with a PIN or pattern to keep your data safe from unauthorized users. You can lock applications which may have your videos, audio, chats, confidential data, images that you want to protect from misuse.

When any user opens any locked app, the App Lock screen is shown to the user where user is prompted for a password. In the case of PIN, numeric screen is displayed and in case of pattern, pattern screen is displayed.

You can also use Fingerprint lock/unlock feature to unlock the app using fingerprint sensor.

### a. Locking the app with App Lock

1. Open **Quick Heal** app.

2. On the Dashboard, navigate to **Internet & App Security > App Lock**. Enter PIN or Pattern as set previously. The list of applications is displayed.

*Note: If you are visiting for the first time, you must set a new PIN.*

3. Tap the corresponding lock icon for an app you want to lock.  
The app lock is now set upon that application. When any user tries to access the app, the device prompts for the PIN.

## b. Unlocking the app

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Internet & App Security > App Lock**.
3. To unlock a locked app, in the App Lock screen, tap the active lock icon available in front of that app.
4. App Lock is now removed from that application. It can be opened without any PIN or password.

## c. App Lock Settings

The following settings options are available for the App Lock feature:

- **Unlock using:** Select the option you want the app to be unlocked i.e., PIN or Pattern as required.
- **Scramble Keyboard:** This randomly changes key positions when entering the PIN so it cannot be recorded.  
*Note: This option is visible when you have selected the PIN option in Unlock using PIN or Pattern settings.*
- **Show Prompt:** This option, if enabled, will show the lock prompt for the newly installed app on its own.

### i. Unlock using PIN or Pattern

Quick Heal MobiSMART provides the options to unlock the apps using PIN or set pattern as below:

- **PIN:** This option allows you to use the Total Security Lite app's PIN to unlock the locked application.
- **Pattern:** This option can be used to set a pattern to unlock the locked applications.

#### *Changing PIN*

To change the PIN, follow these steps:

1. Open **Quick Heal** app.

2. On the Dashboard, navigate to **Internet & App Security**, and tap **App Lock**. In the App Lock screen, tap **Setting** icon on the upper right corner.
3. In the App Lock Setting screen, under Unlock Using, select **PIN** and tap **Change PIN**.
4. Enter current PIN, new PIN, and confirm new PIN.
5. Tap **Proceed**. The PIN is updated.

### *Change Pattern*

The Change Pattern helps you set a new pattern to unlock the locked apps.

*Note: This Change Pattern option is visible when you have selected the **Pattern** option in Unlock using PIN or Pattern settings.*

1. To create a strong pattern, you must select at least 4 dots. When you select the dots, the dots are highlighted.
2. After drawing a pattern, you must confirm it. If you attempt 3 wrong patterns, you are informed to reset the pattern.

### *Changing Pattern*

To change the pattern, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Internet & App Security**, and tap App Lock. In the App Lock screen, tap Setting icon on the upper right corner.
3. In the App Lock Setting screen, select **Pattern** and tap **Change Pattern**.

You are redirected to the Reset Pattern screen.

- Select at least 4 dots to draw a new strong pattern.
  - You must redraw the pattern and confirm.  
If you make 3 wrong pattern attempts at the time of confirmation, you have to reset the pattern.
5. On successfully setting the pattern, a success message is displayed.

## **ii. Scramble Keyboard**

The purpose of this setting is to show random keypad where numbers are visible in random order to enter the PIN on the App Lock screen.

The position of the numbers changes every time the keypad is activated, so that only the actual user can see the scrambled digits.

*Note: This option is visible when you have selected the PIN from Unlock using option in settings.*

### *Configure Scramble Keyboard*

1. Open **Quick Heal** app.

2. On the Dashboard, navigate to **Internet and App Security > App Lock**, tap Setting icon.
3. In the App Lock Settings screen, select the **Scramble Keyboard** check box. The setting is enabled and will randomly change the positions of keys on numerical keypad each time the password needs to be entered.
  - To stop scrambling the keypad, clear the **Scramble Keyboard** check box.

### iii. Show Prompt

This option enables a prompt that asks you to lock a newly installed application as soon it is installed on the device. As a result, a prompt is displayed whenever you install a new application on the device.

#### *Configure Show Prompt*

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Internet and App Security > App Lock**, tap Setting icon.
3. In the App Lock Settings screen, select the **Show Prompt** check box.
  - To stop the locking of newly installed apps, clear the **Show Prompt** check box.

### d. App Lock through Fingerprint

If your device has Fingerprint sensor, you can use your fingerprint to access the App Lock feature.

- To access this feature through Fingerprint, at least one fingerprint must be configured.
- After five unsuccessful fingerprint scans, the Quick Heal MobiSMART application asks you to enter the PIN that you have configured.

*Note: The Fingerprint option is supported only on devices with native Fingerprint sensor.*

### e. App Lock Screen

When a user tries to open any locked app then, App Lock screen is prompted to unlock the app with a password.

In the case of PIN, numeric screen is displayed and in case of pattern, pattern screen is displayed. If Fingerprint is already set, then the user can unlock the app using fingerprint sensor.

The following options are available on App Lock screen on the upper right corner:

- **Unlock Permanently:** This option will unlock the app permanently upon entering correct PIN.
- **Forgot PIN:** This option helps you recover your PIN in case you forget it. You are prompted to unlock using:



- Google Authentication: Login to your Google account and reset the PIN.
- **App Lock Setting:** This option will take the user to App Lock screen where user can choose the lock options.

## 3. Data Protection

Data is your most important asset. It is the backbone of your digital life and Quick Heal ensures it is safe and secure. Protecting data is very easy with Quick Heal as it offers several data protection features. Here you can secretly capture selfies of anyone who tries to unlock your device without you knowing. Additionally, you can securely delete the data on your device so that it can never be recovered.

Below are the Quick Heal data protection features:

### A. Intruder Alert

The Intruder Alert feature helps to secretly capture the selfie image of any person who tries to unlock your device without your knowledge or permission.

If someone enters a wrong password two times consecutively to unlock your device, the Intruder Alert feature will capture the snapshots of that person using the front and rear cameras along with date, time, and the location of the intruder.

Then, it will save these images locally to your device gallery.

*Note: If your device does not have a front camera, no image can be captured.*

To enable Intruder, follow these steps.

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Data Protection > Intruder Alert**.
3. Enter the PIN.
4. Tap the toggle button to **Capture Intruder's photo**.

### B. Secure Delete

The Secure Delete feature helps you to delete the data on your device permanently that can never be recovered. Deleting data without secure delete may leave trace of the data that can be recovered using specialized apps.

With Secure Delete, you can delete confidential data permanently so that it cannot be undeleted or recovered in any way with any application.

To delete data securely, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Data Protection > Secure Delete**.
3. Select data from the following data types to delete.
  - Contacts
  - Calendar Events
  - Internal & External Card
4. After selecting the data type, tap **Delete**.  
A confirmation message appears. Tap **Delete**.

## 4. Device Optimization

Quick Heal empowers you to maximize your mobile device's potential, enjoy faster performance, longer battery life, and effective screen time management for a healthier relationship with technology.

Below are the features under Device Optimization:

### A. Device Cleaner

You can optimize your device and improve its performance using device cleaner. It kills the apps in the background, clears the app cache files, obsolete APKs, junk files, and thumbnail images to free system space on your device.

To increase the device performance:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Optimization > Device Cleaner**, then tap **Clean**.  
Your device is boosted and further option to clear more files is displayed. You can view details of the junk files, cache files and delete them if required.

### B. Battery Saver

The Battery Saver option helps you save power and increase usage time of device before charging battery again. You can configure the settings to save power based on your priority.

To configure Battery Saver, follow these steps:

1. Open **Quick Heal** app.
2. Navigate to **Device Optimization > Battery Saver**.

Ensure that you have enabled this feature after granting the required permissions to enable this feature.

On the Battery Saver screen, you can configure the following options:

- **Enable Battery Saver:** Set the battery level when the Battery Saver mode should start.

- Set Screen Brightness: Set the screen brightness after Battery Saver mode starts.
- Set Screen Timeout: Set the screen timeout after the Battery Saver mode starts.

## ▪ **Activating Battery Saver mode**

1. Open **Quick Heal** app.
2. Navigate to **Device Optimization > Battery Saver**
3. Tap the % for Enable Battery Saver. Select the percentage at which the Battery Saver should get activated and tap **Okay**.

## ▪ **Setting screen brightness**

4. Open **Quick Heal** app.
5. Navigate to **Device Optimization > Battery Saver**.
6. **Tap** the % for **Set Screen Brightness**. Select the percentage at which screen brightness should become when the Battery Saver is activated and tap **Okay**.

## ▪ **Setting Screen timeout**

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Optimization > Battery Saver**.
3. **Tap** the % for **Set Screen Timeout**.
4. Select the duration after which screen should turn off once the Battery Saver is activated.
5. Tap **Okay**.

## ▪ **Additional Settings**

- **Disable Sync:** Select this check box to disable auto-sync of the device automatically in Battery Saver mode.
- **Auto Boost:** Select this checkbox to kill apps in the background when the screen is off for 30 mins.
- **Disable Bluetooth:** Select this check box to disable Bluetooth network automatically when Battery Saver mode starts.

## C. Screen Time

Most individuals spend countless hours sitting in front of their mobile screens. It might be due to their work or entertainment needs which can have serious impact on their health.

A study found that a normal user now spends over 10 hours/day using their laptops and mobile devices. It is widely known that extended screen time can cause permanent eye strain, headaches, disrupt sleep and can cause many other physical discomforts.

To help you manage your screen item, Quick Heal provides you with all your time spent on the screen so that you can build routine to cut down on your screen time and enjoy improved health.

Here is how you can configure Screen Time on your device.

### ▪ **Enabling Screen Time**

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Optimization > Screen Time**.
3. Tap the toggle button to enable Screen Time.
4. Set the Daily Screen Time and App Time.

### ▪ **Setting Screen Time**

You can set a daily screen time goal/limit that you would like to follow to reduce your screen time as below:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Optimization > Screen Time**.
3. Tap **Set Screen Time** and set the Daily Screen Time Goal as required.
4. Tap **Done**.

### ▪ **Setting App Time**

You can set a daily screen time goal/limit for any app that you would like to follow to reduce your screen time as below:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Optimization > Screen Time**.
3. Tap **Set App Time**.
4. Tap the clock icon for the app for which you want to set the time. The Set App Time dialog is displayed.
5. Set the Time in HH/MM.
6. Tap **Okay**.

### ▪ **Viewing Screen Time Reports**

View daily Screen Time reports here:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Device Optimization > Screen Time > Report**.
3. View Screen Time Insights, Weekly Screen Time Goal, Daily App-wise Goal.
  - In the Screen Time Insights graph, your daily screen time in HH/MM is shown in Pie chart form.
  - In the Weekly Screen Time Goal graph, the Screen Time graph for the whole week is displayed according to your daily usage.
  - In Daily App-wise Goal graph, app-wise time spent is displayed.

## 5. Privacy Protection

Your digital identity is as important in today's times as your Adhar card in your real life. It becomes imperative you protect it as cyber criminals can misuse it and harm you.

Quick Heal enables you to easily secure your digital identity with several features such as protection from risky apps collecting your data information and protection from spywares feature from spying on you.

Below are the privacy protection features:

### A. Privacy Advisor

The Privacy Advisor feature advises you about the safety of all the apps installed on your device based on the device permissions they have.

It detects those applications that collect your personal information such as usernames, contacts, and passwords. You also get notifications about the applications on your device that can send SMS, call people, or access the Internet without your knowledge.

Overall, it helps you monitor various permissions granted to every application such as Access to Google Accounts, Access to Contacts, Read Identity Info, Tracking Location, Access to Messages, and Access to Network.

You can modify the permissions using Privacy Advisor as it flags applications in three risk types:

- **High Risk Applications:** These apps collect your identity and personal data and its misuse may cost you money or these apps can act as spyware to spy on your activities.
- **Medium Risk Applications:** These applications collect sensitive permissions, and you may risk your privacy by allowing these app permissions.
- **Low Risk:** These applications collect permissions which are not risky for your device.
- **Trusted Applications:** These applications are flagged as trusted by you which you consider safe to use.

### Configuring Privacy Advisor

To configure Privacy Advisor, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Privacy Protection > Privacy Advisor**. Tap **Privacy Advisor**.
3. The applications are displayed with all the permissions that are assigned to them along with the risk category they fall in such as High Risk, Medium Risk etc.

### Viewing app permission

To view the permissions that an app is assigned, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Privacy Protection > Privacy Advisor**.
3. Tap either of these permission categories: **High Risk Applications**, **Medium Risk Applications** or **Low Risk Applications**. The list of applications for that category appears.
4. Tap the application for which you want to view/modify the permissions. The permissions are displayed.
  - If you find that an app uses any crucial information, you can uninstall that app by tapping **Uninstall App**.
  - If you find the app trustworthy, then you can trust the app by tapping **Trusted App** and in confirmation screen tapping **Yes**. This app will be added to the Trusted Apps List.

Below are the various permissions that an app may be using:

Permissions	Description
Access to Google Accounts	Apps with this permission may request authentication credentials of the Google account. Such apps may add or remove accounts and delete your passwords.
Access to Contacts	Apps with this permission can read, write, and share your personal contacts with their servers & compromise your data.
Read Identity Info	Apps with this permission can share phone state including IMEI number, phone number, and serial number of the phone to their server without your consent.
Tracking Locations	Apps with this permission can update your device location to their servers, which may be harmful.
Access to Messages	Apps with this permission are allowed to read, write, or send SMS from the device. Malicious apps may read your confidential messages or delete them before you receive them.
Access to Network	Apps with this permission allow to share network usage in the background with their servers.
Other Permission	Apps that have permissions other than those mentioned above are available under this category.

## B. Anti-Spyware

Some malware can turn on camera and microphone of your mobile device without your knowledge to record you illegally. Hence, it is important that it is a must that you know whenever the camera and microphone are turned on.

When the camera is turned on, the camera icon is shown in green color on the upper right corner. Similarly, when microphone is turned on, the microphone icon is shown in yellow color on the upper right corner. This helps you take appropriate action, if required.

Always keep the Anti-Spyware option enabled, so you get a notification in case your camera or microphone are turned on by any mobile app.

To configure Anti-Spyware, follow these steps:

1. Open **Quick Heal** app.
2. On the Dashboard, navigate to **Privacy Protection > Anti-Spyware**. Tap **Anti-Spyware**.
3. Enable toggle button to enable the feature.

# Navigation

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The top left Menu (known as Hamburger menu) allows you to navigate through important sections in the app. This menu helps you navigate to the settings, about, license details, help & support, and feedback.

Below is the navigation available under top left menu:

## 1. Settings

This section contains the settings for the following features:

### A. General

You can configure the following options:

**i. Reset PIN**

You can reset your device PIN. Enter current PIN, new PIN, and confirm new PIN to change the PIN to access the device.

**ii. Application Notifications**

You can enable this button to allow Quick Heal app and ongoing notifications to be displayed.

**iii. Application Statistics**

You can enable this button to allow app to send app usage statistics to Quick Heal servers. This information helps Quick Heal improve the product and make it work better for you.

**iv. Block Uninstallation**

You can enable this feature to block any attempts by unauthorized users to uninstall the Quick Heal MobiSMART application from the device.

### B. Feature Settings

You can configure the following features on your device:

#### a. Deep Scan

A deep scan checks all areas of your device, including all files, pictures, videos, and apps, to detect any virus or threat.

Here, you can schedule the scans at required intervals to run it automatically and protect your device from any threats.



### **i. Schedule a Scan**

Under Schedule a scan, the following scheduling options are displayed:

- Scan while charging
- Once a day
- Once a week
- Once a month

Tap the Edit Pencil icon to set the time on the displayed clock for the day, week, and month options as required.

### **ii. Delete Quarantined Files**

Quarantined files are suspected malicious files that are encrypted and moved to a secure folder where they cannot be executed and cannot infect other files.

Here, kindly select a duration after which these files are automatically deleted to save on your system space.

- After 7 days
- After 30 days
- After 45 days

## **b. App Lock**

You can configure this option to set up a PIN or a Pattern lock to prevent unauthorized access to a particular app on your device such as WhatsApp, YouTube etc.

### **i. Unlock Using**

- PIN: If you have setup a PIN for your device, you will see a Change PIN option to change the PIN to access the device.  
For more information, see [Changing PIN](#).
- Pattern: You can select a specific pattern to be swiped on your keypad to access the device. Tap **Change Pattern** to set a pattern to use the device.  
For more information, see [Change Pattern](#).

### **ii. Scramble Keyboard**

Select this option to randomly change the position of keys on keypad while entering the PIN so that overlookers cannot memorize the PIN by looking at the position.

### **iii. Show Prompt**

Select this option to show App lock option for newly installed app automatically.

## **2.About**

This section provides you the important information about your Quick Heal app as below:

- Build version and the types of threat protection provided by Quick Heal
- Virus Definition and option to update database of virus definitions

- Option to share Quick Heal App with friends
- Legal information such as End User License Agreement
- Option to uninstall Quick Heal using the **Uninstall** button

### 3. License Details

This section displays the following details about Quick Heal license:

- Product Key details and Premium Validity date
- Licensed to (Tap **Update** to update the user details such as username, email address and phone number)
- Purchase Details

### 4. Help & Support

In case you are facing any issues while using the app, kindly access the following support options for this product.

- i. **FAQs**  
View the Frequently Asked Questions about this product. Click [here](#) to access FAQs.
- ii. **Online Help**  
View the online help pages for this product. Click [here](#) to view the online help.
- iii. **Live Chat**  
Chat online with our support staff.
- iv. **Enable App Logs**  
Enable this option to share application logs with Quick Heal. These logs are helpful to troubleshoot the issues faced by customers.
- v. **Call Us**  
The Toll-free telephone numbers and the support timings for calling support team

### 5. Feedback

We love to hear what you think about Quick Heal app. Submit your valuable feedback here and help us serve you better.