

Quick Heal®

Security Simplified

Quick Heal MobiSMART Pro

Release Notes

Version 4.0

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Revision History

The information in this document is provided for the sole use of Quick Heal Research and Development, IRT, and Support Team.

Version	Date	Comment
1.0	April 2024	Quick Heal MobiSMART Pro released

Known Issues for the Application

Following are the known issues:

- On some of the devices, App running in background force stopped\killed to optimize the battery/performance hence some of the functionality may/may not work on those devices.
- Most of the features require certain permissions, if user has not provided those permissions or devices revoke the permissions (internally in the background) then respective feature will not behave as expected.
- If user force stop/Kill the running App (by clearing from recent Apps or closing background App) then Application will not function as expected.
- Upon selecting Quick Heal browser in Parental Control, browser icon creation behavior may vary depending upon Android OS version /Device vendor.
- Some of the features may vary from device to device depending upon the OS customization by the device manufacturer.
- On some of the devices, the Alert icon for Camera/microphone usage remains displayed even after closing of respective App.
- Real time scan may not work for some devices when the device screen is OFF.
- Intruder Alert will not work on failed attempt of unlocking the device via fingerprint & facial id.
- YouTube Supervision functionality will not work for YouTube premium version.
- YouTube Supervision will not work in preview mode and for the shorts video, that does not contain “#shorts” tag.
- On some of the screens, UI may appear distorted for large/medium font size.
- On Android 13, tapping on App Notification does not redirect to Quick Heal App.
- For the locked app, user can see locked app content from the recent App list preview.
- On some of the Xiaomi devices, Intruder Alert detection is not captured on failed pattern lock attempt.

Note:

- The known issues are based on the available devices for testing. More issues may add up based on different vendors/manufacturers.